AEP 2024 Building a Medicine Cabinet with MyMedicare.gov Connection



Beneficiaries have the option of entering their medications manually or using MyMedicare.gov to download their claims data and load prescriptions automatically.



AGENT VIEW – REQUEST ACCESS TO MYMEDICARE.GOV: Agents can send an email to beneficiaries to request access to their MyMedicare.gov account to build their medicine cabinet securely and accurately.

Beneficiaries will receive an email from the agent that ConnectureDRX requests permission to access their Medicare data.





Beneficiaries click the link in the email and are taken directly to MyMedicare.gov where they are prompted to either log into their account or create a new account. The second of th

Beneficiaries have the option to Allow or Deny the agents accessing their account. With the allowing option, they have the ability to share all of their data or only healthcare data as privacy options.





APPROVES ACCESS

For the beneficiaries who allowed access, the drug list will automatically import into the platform up to 12 months of prescription claims data so they have the opportunity to review what prescriptions have been added to their medicine cabinet.

An email notification will also be sent to the beneficiaries that their medicine cabinet has been shared with their agent.

APPROVES ACCESS – AGENT VIEW

Agents will receive notification once the beneficiaries have approved access to MyMedicare.gov and prescriptions have been successfully shared.





Once the prescription list has been downloaded to the beneficiary's account, agents will be able to see the list of prescriptions.

DENIES ACCESS:

For the beneficiaries who denied access, they will see the following notification; "Access denied. We are unable to load prescriptions." If this was done in error or they change their mind, they can click the link from the email to start the process again and grant access.





DENIES ACCESS - AGENT VIEW

Agents will also receive notification that access to MyMedicare.gov has been denied by the beneficiary. Therefore, the prescription list will not be populated via this source.



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