

Health Risk Assessments

ConnectureDRX offers health plans the ability to collect initial Health Risk Assessments on our PlanCompare ONE platform.

Newly enrolled members and agents can complete an HRA immediately after submitting an enrollment for a participating health plan.



Who can submit an HRA

Health plans may have different rules regarding the collection and submission of HRA data. The health plan controls who can submit an HRA—beneficiary, broker or call center agent.

1. Brokers and call center representatives can collect and submit the HRA following enrollment completion.
2. Beneficiaries can move on to the HRA if they complete the enrollment themselves.

HRAs can be submitted at the time of enrollment or post enrollment. Users can access the enrollment history in the member profile and complete the HRA at a later time.

Access HRA via the enrollment confirmation page

After a completed enrollment, if an HRA is available, the agent will see the following message, **along with the number of days left to complete an enrollment:**

"The HRA may also be accessed in the enrollment history for this beneficiary and will only be available for a limited time."

Application submitted

Your application has been submitted and is pending approval.
Confirmation is not proof of coverage.

[Email](#) [Print](#)

What to expect

- We sent a copy of your confirmation to your email address.
- You will be notified when your application is accepted and your coverage is effective.
- Your new insurance card will be sent to you upon confirmation of coverage.

Next steps

Please complete the optional Health Risk Assessment so we may gather more information about your health.

[Complete Health Risk Assessment](#)

Application details

Applicant name
Kelly Wallace

Applicant address
123 main st, Beverly Hills, CA 90210

Submitted on
December 5, 2019

Confirmation number
A917530635H29M99

Enrollment History

flexcare MAPD plan 2	Submitted 06/20/2022 2:10 pm PST	Confirmation A81518773348366M	View application
⚠️ 3 days left to complete HRA		Last visited 06/20/2022	Complete HRA
+ Flexcare Dental		Total monthly premium \$88.00	

HRA - Internal Form

The user will be directed to the internal HRA to complete. After the form is submitted, they will see an HRA confirmation number along with a link to view a PDF of the HRA.

Healthcare co choice value plus 5000

Submitted 11/04/2019 4:53pm PST Confirmation #123010243sdg [View application](#)
Requested effective date 01/01/2020 HRA Confirmation #123010243sdg

[Proof of citizenship.jpg](#) [Loss of coverage.pdf](#) [Health Risk Assessment.pdf](#)

+ Dental 5000 + Vision 2000 rider

Total monthly premium \$3.10

HRA - External Form (on another website)

When an HRA is hosted externally, the user is redirected to another website. Last visited date will appear next to the "complete HRA" button. The number of days left, last clicked, and complete HRA message will appear until the number of days to submit an HRA has expired.



Contact Us

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