# Summary of Benefits

## Florida

WellCare Premier (PPO)

H5199 | Plan 012

WellCare Prime (PPO)

H5199 | Plan 010



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We know how important it is to have a health plan you can count on.

This is a summary of drug and health services covered by WellCare Premier (PPO), WellCare Prime (PPO) from January 1, 2021 to December 31, 2021.

This information does not list every service, limitation or exclusion. A complete list of services is in the plan's Evidence of Coverage. You can find the Evidence of Coverage on our website. Or you may call us to ask for a copy at the phone number listed on the back cover.

#### Who can join?

To join one of our plans, you must be entitled to Medicare Part A, be enrolled in Medicare Part B and live in our service area.

Our plans and service area:

H5199012000 WellCare Premier (PPO) Broward, Charlotte, Citrus, Collier, DeSoto, Hardee, Hernando, Hillsborough, Lee, Manatee, Martin, Orange, Osceola, Palm Beach, Pasco, Pinellas, Polk, Sarasota, Seminole, St. Lucie

H5199010000 WellCare Prime (PPO) Broward, Charlotte, Citrus, Collier, DeSoto, Hardee, Hernando, Hillsborough, Lee, Manatee, Martin, Orange, Osceola, Palm Beach, Pasco, Pinellas, Polk, Sarasota, Seminole, St. Lucie

Like all Medicare health plans, our plans also cover everything that Original Medicare covers with additional benefits to support your well-being.

For coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227). TTY/TDD users should call 1-877-486-2048. Available 24 hours, 7 days a week, including some federal holidays.

**Preferred Provider Organization (PPOs)Medicare Advantage Prescription Drug (MAPD)** offer coverage through a network of providers, but you are allowed to access out-of-network care for covered services, usually for a higher cost. You do not need to choose a primary care doctor with a PPO, and usually you do not need a referral to see a specialist. Some plans also include giveback of some or all of the Part B premium.

#### Which doctors, hospitals and pharmacies can I use?

WellCare has a network of doctors, hospitals, pharmacies and other providers. You can save money by using our preferred mail-order pharmacy and by using providers in the plan's network. With some plans if you use providers that are not in our network, your share of the costs for covered services may be higher. You can see our plan's provider and pharmacy directory at our website: www.wellcare.com/medicare. Or, call and we'll send you a copy.

#### How will I determine my drug costs?

If your plan offers a drug benefit, you will generally have to use one of our network pharmacies to fill your prescriptions covered by Part D. You will need to use our plan's formulary (list of covered drugs) to locate what tier your drug is on to determine how much it will cost you. Each medication will be grouped into one of the five tiers. The amount you pay depends on the drug's tier and what stage of the benefit you have reached. Later in this document we discuss the drug benefit stages that occur, if applicable: Deductible, Initial Coverage, Coverage Gap, and Catastrophic Coverage.

This document is available in other formats such as braille, large print or audio. This document is available in languages other than English. For additional information, call us at 1-877-374-4056, (TTY/TDD 711).

For more information, please call us at 1-833-444-9088 (TTY/TDD users should call 711) Between October 1 and March 31, representatives are available Monday–Sunday, 8 a.m. to 8 p.m. Between April 1 and September 30, representatives are available Monday–Friday, 8 a.m. to 8 p.m., or visit us at www.wellcare.com/medicare.

# **Summary of Benefits**

### January 1, 2021 - December 31, 2021

NOTE:

- Services with PA may require prior authorization
- Services with R may require a referral from your doctor

PPO plans do not require a prior authorization or referral for out-of-network services.

Plan Name	WellCare Premier (PPO) H5199012000 FL	WellCare Prime (PPO) H5199010000 FL
Service Area	Broward, Charlotte, Citrus, Collier, DeSoto, Hardee, Hernando, Hillsborough, Lee, Manatee, Martin, Orange, Osceola, Palm Beach, Pasco, Pinellas, Polk, Sarasota, Seminole, St. Lucie	Broward, Charlotte, Citrus, Collier, DeSoto, Hardee, Hernando, Hillsborough, Lee, Manatee, Martin, Orange, Osceola, Palm Beach, Pasco, Pinellas, Polk, Sarasota, Seminole, St. Lucie
Monthly Premium, Deductible and Limits	WellCare Premier (PPO) H5199012000 FL	WellCare Prime (PPO) H5199010000 FL
Monthly Plan Premium	\$0.00	\$75.00
	What you should know	What you should know
	You must continue to pay your Medicare Part B premium.	You must continue to pay your Medicare Part B premium.
Deductible	No Deductible	No Deductible
	What you should know	
	See the Prescription Drug Benefits section of this document for Part D Prescription Drug Deductible information.	
Maximum Out-of-Pocket	In-Network	In-Network
Responsibility (MOOP)	<b>\$3,400</b> annually	<b>\$1,700</b> annually
(does not include prescription drugs)		
	Combined and/or Out-of-Network	Combined and/or Out-of-Network
	<b>\$5,100</b> annually	<b>\$5,000</b> annually

Monthly Premium, Deductible and Limits	WellCare Premier (PPO) H5199012000 FL	WellCare Prime (PPO) H5199010000 FL
	What you should know	What you should know
	Our plan protects you by having yearly limits on your out-of-pocket costs for medical and hospital care. These limits are the most you pay for co-pays, coinsurance and other costs for hospital and medical services. For more information on out-of-pocket costs for this plan, refer to the Evidence of Coverage.	Our plan protects you by having yearly limits on your out-of-pocket costs for medical and hospital care. These limits are the most you pay for co-pays, coinsurance and other costs for hospital and medical services. For more information on out-of-pocket costs for this plan, refer to the Evidence of Coverage.

Medical and Hospital Benefits	WellCare Premier (PPO) H5199012000 FL	WellCare Prime (PPO) H5199010000 FL
Inpatient Hospital Coverage <sup>PA</sup>	In-Network	In-Network
	<ul><li>\$225 co-pay per day for days 1-6 and a</li><li>\$0 co-pay per day for days 7-90</li></ul>	<ul><li>\$100 co-pay per day for days 1-6 and a</li><li>\$0 co-pay per day for days 7-90</li></ul>
	Out-of-Network	Out-of-Network
	<ul><li>\$225 co-pay per day for days 1-6 and a</li><li>\$0 co-pay per day for days 7-90</li></ul>	<ul><li>\$100 co-pay per day for days 1-6 and a</li><li>\$0 co-pay per day for days 7-90</li></ul>
	What you should know	What you should know
	Our plan covers a specified number of days for an inpatient hospital stay. Once discharged from an inpatient hospital stay, talk to one of our care managers. Our care managers can help make sure you stay healthy and out of the hospital. Refer to the Evidence of Coverage for more plan specific information.	Our plan covers a specified number of days for an inpatient hospital stay. Once discharged from an inpatient hospital stay, talk to one of our care managers. Our care managers can help make sure you stay healthy and out of the hospital. Refer to the Evidence of Coverage for more plan specific information.
Outpatient Hospital Coverage <sup>PA</sup>	In-Network	In-Network
	<b>\$250</b> co-pay for surgical and non-surgical services	<b>\$125</b> co-pay for surgical and non-surgical services
	Out-of-Network	Out-of-Network
	<b>\$250</b> co-pay for surgical and non-surgical services	<b>\$125</b> co-pay for surgical and non-surgical services

Medical and Hospital Benefits	WellCare Premier (PPO) H5199012000 FL	WellCare Prime (PPO) H5199010000 FL
	What you should know	What you should know
	Covered services include surgery, heart catheterizations, oncology related services, respiratory services, wound care, infusion therapies and other therapeutic procedures done in an outpatient setting.	Covered services include surgery, heart catheterizations, oncology related services, respiratory services, wound care, infusion therapies and other therapeutic procedures done in an outpatient setting.
Outpatient Hospital Observation	In-Network	In-Network
Services <sup>PA</sup>	<b>\$120</b> co-pay Emergency Room (ER) /	<b>\$120</b> co-pay Emergency Room (ER)
	<b>\$250</b> co-pay (Outpatient)	<b>\$125</b> co-pay (Outpatient)
	Out-of-Network	Out-of-Network
	<b>\$120</b> co-pay Emergency Room (ER) /	<b>\$120</b> co-pay Emergency Room (ER) /
	<b>\$250</b> co-pay (Outpatient)	<b>\$125</b> co-pay (Outpatient)
	What you should know	What you should know
	Your cost for Outpatient Hospital Observation Services when you enter through ER or when you enter observation status through an outpatient setting.	Your cost for Outpatient Hospital Observation Services when you enter through ER or when you enter observation status through an outpatient setting.
Ambulatory Surgery Center (ASC) <sup>PA</sup>	In-Network	In-Network
	<b>\$150</b> co-pay	<b>\$75</b> co-pay
	Out-of-Network	Out-of-Network
	<b>\$150</b> co-pay	<b>\$75</b> co-pay
Doctor Visits		
Primary Care Provider (PCP)	In-Network	In-Network
	<b>\$0</b> co-pay	<b>\$0</b> co-pay
	Out-of-Network	Out-of-Network
	<b>\$0</b> co-pay	<b>\$0</b> co-pay

Medical and Hospital Benefits	WellCare Premier (PPO) H5199012000 FL	WellCare Prime (PPO) H5199010000 FL
	What you should know Your PCP is the doctor who will handle most of your health care services. For telemedicine services rendered by your Primary Care Physician, Specialist, Urgent Needed Services, Outpatient Mental Health Care (Individual Session), Occupational Therapy, Physical Therapy and/or Speech-Language Therapy, Outpatient Substance Abuse (Individual Session), Podiatry Services (Medicare Covered ), Home Health Agency Care, Diabetes Self-Management Training, Other Healthcare Professional, Walk-in and Pharmacy Clinics, you will pay the cost share for that provider listed	What you should know Your PCP is the doctor who will handle most of your health care services. For telemedicine services rendered by your Primary Care Physician, Specialist, Urgent Needed Services, Outpatient Mental Health Care (Individual Session), Occupational Therapy, Physical Therapy and/or Speech-Language Therapy, Outpatient Substance Abuse (Individual Session), Podiatry Services (Medicare Covered ), Home Health Agency Care, Diabetes Self-Management Training, Other Healthcare Professional, Walk-in and Pharmacy Clinics, you will pay the cost share for that provider listed throughout this document.
Specialist <sup>PA</sup>	throughout this document. In-Network \$25 co-pay	In-Network \$15 co-pay
	<b>Out-of-Network</b> <b>\$25</b> co-pay	<b>Out-of-Network</b> <b>\$15</b> co-pay
Other Healthcare Professionals <sup>PA</sup> (e.g. Physician Assistant or Nurse Practitioner)	In-Network	In-Network \$0 co-pay (PCP office) \$15 co-pay (specialist office) \$15 co-pay (clinic/pharmacy setting) Out-of-Network \$0 co-pay (PCP Office) \$15 co-pay (specialist office) \$15 co-pay (clinic/pharmacy setting)
Teladoc	You pay a <b>\$0</b> co-pay per call <b>What you should know</b> Participating providers may diagnose and treat some medical conditions via real-time interactive audio and video technologies.	You pay a <b>\$0</b> co-pay per call <b>What you should know</b> Participating providers may diagnose and treat some medical conditions via real-time interactive audio and video technologies.

Medical and Hospital Benefits	WellCare Premier (PPO) H5199012000 FL	WellCare Prime (PPO) H5199010000 FL
Preventive Care	In-Network	In-Network
Abdominal aortic aneurysm screening; Alcohol misuse counseling; Bone mass measurement; Breast cancer screening (mammogram); Cardiovascular disease (behavioral therapy); Cardiovascular screenings; Cervical and vaginal cancer screening; Colorectal cancer screenings (colonoscopy, fecal occult blood test, flexible sigmoidoscopy); Depression screening; Diabetes screenings; HIV screening; Medical nutrition therapy services; Obesity screening and counseling; Prostate cancer screenings (PSA); Sexually transmitted infections screening and counseling; Tobacco use cessation counseling (counseling for people with no sign of tobacco-related disease); Vaccines, including Flu shots, Hepatitis B shots, Pneumococcal shots; "Welcome to Medicare" preventive visit (one-time); Annual Wellness visit; Hepatitis B Virus Screening; Lung Cancer Screening and Medicare Diabetes Prevention Program (MDPP).	<b>\$0</b> co-pay	<b>\$0</b> co-pay
	Out-of-Network	Out-of-Network
	<b>\$0</b> co-pay	<b>\$0</b> co-pay
	What you should know	What you should know
	Other preventive services are available. There are some covered services that have a cost.	Other preventive services are available. There are some covered services that have a cost.
	Stay healthy by getting your Annual Wellness Visit. During the visit, you can work with your PCP to schedule all preventive screenings and care.	Stay healthy by getting your Annual Wellness Visit. During the visit, you can work with your PCP to schedule all preventive screenings and care.
	Any additional preventive services approved by Medicare during the contract year will be covered.	Any additional preventive services approved by Medicare during the contract year will be covered.

Emergency Care / Urgently Needed Services	WellCare Premier (PPO) H5199012000 FL	WellCare Prime (PPO) H5199010000 FL
Emergency Care	<b>\$120</b> co-pay	<b>\$120</b> co-pay
	What you should know	What you should know
	If you are admitted to the hospital within 24 hours, you do not have to pay your share of the cost for emergency care.	If you are admitted to the hospital within 24 hours, you do not have to pay your share of the cost for emergency care.
Worldwide Emergency Coverage	<b>\$120</b> co-pay	<b>\$120</b> co-pay
	What you should know	What you should know
	Worldwide Emergency and worldwide urgently needed services are subject to a <b>\$50,000</b> maximum plan coverage. There is no worldwide coverage for care outside of the emergency room or emergency hospital admission. The copay is not waived if admitted to the hospital for WW Emergency Services.	Worldwide Emergency and worldwide urgently needed services are subject to a <b>\$50,000</b> maximum plan coverage. There is no worldwide coverage for care outside of the emergency room or emergency hospital admission. The copay is not waived if admitted to the hospital for WW Emergency Services.
Urgently Needed Services	<b>\$25</b> co-pay	<b>\$15</b> co-pay
	What you should know If you are admitted to the hospital within 24 hours, you do not have to pay your share of the cost for urgently needed services.	What you should know If you are admitted to the hospital within 24 hours, you do not have to pay your share of the cost for urgently needed services.
Worldwide Urgent Coverage	<b>\$120</b> co-pay	<b>\$120</b> co-pay
	What you should know Worldwide Emergency and worldwide urgently needed services are subject to a \$50,000 maximum plan coverage. The copay is not waived if admitted to the hospital for WW Urgently Needed Services.	What you should know Worldwide Emergency and worldwide urgently needed services are subject to a <b>\$50,000</b> maximum plan coverage. The copay is not waived if admitted to the hospital for WW Urgently Needed Services.
Diagnostic Services / Labs / Imaging	WellCare Premier (PPO) H5199012000 FL	WellCare Prime (PPO) H5199010000 FL
Lab Services <sup>PA</sup>	In-Network	In-Network
(Medicare approved lab work)	<b>\$0</b> co-pay	<b>\$0</b> co-pay
	Out-of-Network	Out-of-Network
	<b>\$0</b> co-pay	<b>\$0</b> co-pay

Diagnostic Services / Labs / Imaging	WellCare Premier (PPO) H5199012000 FL	WellCare Prime (PPO) H5199010000 FL
<b>Diagnostic Radiology Services</b> <sup>PA</sup> (MRI/CT/PET scans in specialist office or free standing facility / outpatient setting)	<b>In-Network</b> \$150 co-pay / \$250 co-pay	In-Network \$125 co-pay
	Out-of-Network	Out-of-Network
	<b>\$150</b> co-pay / <b>\$250</b> co-pay	<b>\$125</b> co-pay
	What you should know	What you should know
	You pay <b>\$0</b> for mammograms and DEXA scans.	You pay <b>\$0</b> for mammograms and DEXA scans.
Diagnostic Tests and Procedures <sup>PA</sup>	In-Network	In-Network
(Basic / Advanced)	<b>\$0</b> co-pay	<b>\$0</b> co-pay
	<b>\$50</b> co-pay	<b>\$50</b> co-pay
	Out-of-Network	Out-of-Network
	<b>\$0</b> co-pay	<b>\$0</b> co-pay
	<b>\$50</b> co-pay	<b>\$50</b> co-pay
<b>Therapeutic Radiology Services</b> <sup>PA</sup> (radiation treatment for cancer in a specialist office or free standing facility / outpatient setting)	In-Network 20% coinsurance	In-Network 20% coinsurance
	Out-of-Network	Out-of-Network
	<b>20%</b> coinsurance	<b>20%</b> coinsurance
Outpatient X-Ray <sup>PA</sup>	In-Network	In-Network
	<b>\$0</b> co-pay	<b>\$0</b> co-pay
	Out-of-Network	Out-of-Network
	<b>\$0</b> co-pay	<b>\$0</b> co-pay
Hearing Services	WellCare Premier (PPO) H5199012000 FL	WellCare Prime (PPO) H5199010000 FL
Hearing Exam <sup>PA</sup>	In-Network	In-Network
(Medicare Covered)	<b>\$25</b> co-pay	<b>\$15</b> co-pay
	Out-of-Network	Out-of-Network
	<b>\$25</b> co-pay	<b>\$15</b> co-pay

Hearing Services	WellCare Premier (PPO) H5199012000 FL	WellCare Prime (PPO) H5199010000 FL
Routine Hearing Exam <sup>PA</sup>	In-Network	In-Network
	<b>\$0</b> co-pay	<b>\$0</b> co-pay
	1 exam every year	1 exam every year
	Out-of-Network	Out-of-Network
	40% coinsurance	40% coinsurance
	1 exam every year	1 exam every year
Hearing Aid Fitting/Evaluations <sup>PA</sup>	In-Network	In-Network
	<b>\$0</b> co-pay	<b>\$0</b> co-pay
	1 fitting(s)/evaluation(s) every year	1 fitting(s)/evaluation(s) every year
	Out-of-Network	Out-of-Network
	40% coinsurance	40% coinsurance
	1 fitting(s)/evaluation(s) every year	1 fitting(s)/evaluation(s) every year
Annual Hearing Aid Allowance <sup>PA</sup>	In-Network	In-Network
	<b>\$0</b> co-pay	<b>\$0</b> co-pay
	2 hearing aids per year	2 hearing aids per year
	<b>\$2,000</b> value	<b>\$2,000</b> value
	Out-of-Network	Out-of-Network
	40% coinsurance	40% coinsurance
	2 hearing aids per year	2 hearing aids per year
	<b>\$2,000</b> value	<b>\$2,000</b> value
	What you should know	What you should know
	Medicare covers diagnostic hearing and balance exams if your doctor or other health care provider orders these tests to see if you need medical treatment.	Medicare covers diagnostic hearing and balance exams if your doctor or other health care provider orders these tests to see if you need medical treatment.

Dental Services	WellCare Premier (PPO) H5199012000 FL	WellCare Prime (PPO) H5199010000 FL
Preventive Services <sup>PA</sup>	In-Network	In-Network
	<b>\$0</b> co-pay for:	<b>\$0</b> co-pay for:
	Cleanings (1 every 6 months)	Cleanings (1 every 6 months)
	Dental x-rays (1 every 12 to 36 months)	Dental x-rays (1 every 12 to 36 months)
	Oral exams (1 every 6 months)	Oral exams (1 every 6 months)
	Out-of-Network	Out-of-Network
	50% coinsurance for	<b>50%</b> coinsurance for
	Cleanings (1 every 6 months)	Cleanings (1 every 6 months)
	Dental x-rays 1 (Every 12 to 36 months)	Dental x-rays 1 (Every 12 to 36 months)
	Oral exams (1every 6 months)	Oral exams (1 every 6 months)
Fluoride <sup>PA</sup>	In-Network	In-Network
	<b>\$0</b> co-pay	<b>\$0</b> co-pay
	(1 every year)	(1 every year)
	Out-of-Network	Out-of-Network
	50% coinsurance	50% coinsurance
	(1 every year)	(1 every year)
<b>Comprehensive Services</b> <sup>PA</sup>	In-Network	In-Network
(Medicare-Covered)	<b>\$25</b> co-pay	<b>\$15</b> co-pay
	Out-of-Network	Out-of-Network
	<b>\$25</b> co-pay	<b>\$15</b> co-pay
Comprehensive Services <sup>PA</sup>		
Routine Services	In-Network	In-Network
	<b>\$0</b> co-pay	<b>\$0</b> co-pay
	Out-of-Network	Out-of-Network
	50% coinsurance	50% coinsurance
Restorative	1 every three years	1 every three years
Endodontics	1 Endodontic procedure per tooth	1 Endodontic procedure per tooth
Periodontics	1 Periodontic procedure every 6 to 36 months	1 Periodontic procedure every 6 to 36 months
Extractions	1 Extraction per tooth	1 Extraction per tooth
Non-Routine Services	1 Non-Routine Services every 6 to 24 months	1 Non-Routine Services every 6 to 24 months

Dental Services	WellCare Premier (PPO) H5199012000 FL	WellCare Prime (PPO) H5199010000 FL
Prosthodontics, Other Oral/ Maxillofacial Surgery	<ol> <li>Prosthodontic procedure every 12 to</li> <li>months</li> <li>Oral Maxillofacial procedure every</li> <li>months or per lifetime</li> <li>Other services every 6 to 24 months</li> </ol>	<ol> <li>Prosthodontic procedure every 12 to 60 months</li> <li>Oral Maxillofacial procedure every 60 months or per lifetime Other services every 6 to 24 months</li> </ol>
	What you should know	What you should know
	This plan includes coverage of preventive and comprehensive services up to <b>\$1,000</b> , including but not limited to cleanings, x-ray(s), oral exams, fluoride treatments, fillings, dentures or a bridge or a crown and a root canal.	This plan includes coverage of preventive and comprehensive services up to <b>\$1,000</b> , including but not limited to cleanings, x-ray(s), oral exams, fluoride treatments, fillings, dentures or a bridge or a crown and a root canal.
Vision Services	WellCare Premier (PPO) H5199012000 FL	WellCare Prime (PPO) H5199010000 FL
Eye Exams <sup>PA</sup>	In-Network	In-Network
(Medicare Covered)	<b>\$0</b> co-pay (Medicare-covered diabetes retinopathy screening)	<b>\$0</b> co-pay (Medicare-covered diabetes retinopathy screening)
	<b>\$25</b> co-pay (all other Medicare-covered eye exams)	<b>\$15</b> co-pay (all other Medicare-covered eye exams)
	Out-of-Network	Out-of-Network
	<ul> <li>\$0 co-pay (Medicare-covered diabetes retinopathy screening)</li> <li>\$25 co-pay (all other Medicare-covered eye exams)</li> </ul>	<ul> <li>\$0 co-pay (Medicare-covered diabetes retinopathy screening)</li> <li>\$15 co-pay (all other Medicare-covered eye exams)</li> </ul>
<b>Routine Eye Exams (Refraction)</b> <sup>PA</sup>	In-Network	In-Network
	<b>\$0</b> co-pay	<b>\$0</b> co-pay
	1 exam per year	1 exam per year
	Out-of-Network	Out-of-Network
	<b>40%</b> coinsurance	<b>40%</b> coinsurance
	1 exam per year	1 exam per year
Glaucoma Screening	In-Network	In-Network
	<b>\$0</b> co-pay	<b>\$0</b> co-pay
	Out-of-Network	Out-of-Network
	<b>\$0</b> co-pay	<b>\$0</b> co-pay

Vision Services	WellCare Premier (PPO) H5199012000 FL	WellCare Prime (PPO) H5199010000 FL
Eyewear <sup>PA</sup>	In-Network	In-Network
(Medicare Covered)	<b>\$0</b> co-pay	<b>\$0</b> co-pay
	Out-of-Network	Out-of-Network
	<b>\$25</b> co-pay	<b>\$15</b> co-pay
Contact Lenses, Eye Glasses, Eye	In-Network	In-Network
Glass Lenses,	<b>\$0</b> co-pay	<b>\$0</b> co-pay
Eye Glass Frames <sup>PA</sup>	Unlimited contacts	Unlimited contacts
	Unlimited glasses (lenses and/or frames) per year	Unlimited glasses (lenses and/or frames) per year
	Up to <b>\$200</b>	Up to <b>\$300</b>
	Out-of-Network	Out-of-Network
	40% coinsurance	40% coinsurance
	Unlimited contacts	Unlimited contacts
	Unlimited glasses (lenses and/or frames) per year	Unlimited glasses (lenses and/or frames) per year
	Up to <b>\$200</b>	Up to <b>\$300</b>

Mental Health Services	WellCare Premier (PPO) H5199012000 FL	WellCare Prime (PPO) H5199010000 FL
Inpatient Mental Health Services <sup>PA</sup>	In-Network	In-Network
	<b>\$225</b> co-pay per day for days 1-6 and	<b>\$100</b> co-pay per day for days 1-6 and
	a	a
	<b>\$0</b> co-pay per day for days 7-90	<b>\$0</b> co-pay per day for days 7-90
	Out-of-Network	Out-of-Network
	<b>\$225</b> co-pay per day for days 1-6 and	<b>\$100</b> co-pay per day for days 1-6 and
	a	a
	<b>\$0</b> co-pay per day for days 7-90	<b>\$0</b> co-pay per day for days 7-90
	What you should know	What you should know
	Our plan covers up to 190 days in a lifetime for inpatient mental health care in a psychiatric hospital. The inpatient hospital care limit does not apply to inpatient mental health services provided in a general hospital.	Our plan covers up to 190 days in a lifetime for inpatient mental health care in a psychiatric hospital. The inpatient hospital care limit does not apply to inpatient mental health services provided in a general hospital.
Outpatient Mental Health Services <sup>PA</sup>		
Per session for individual therapy	In-Network	In-Network
	<b>\$40</b> co-pay	<b>\$15</b> co-pay

Mental Health Services	WellCare Premier (PPO) H5199012000 FL	WellCare Prime (PPO) H5199010000 FL
	Out-of-Network	Out-of-Network
	<b>\$40</b> co-pay	<b>\$15</b> co-pay
Per session for group therapy	In-Network	In-Network
	<b>\$40</b> co-pay	<b>\$15</b> co-pay
	Out-of-Network	Out-of-Network
	<b>\$40</b> co-pay	<b>\$15</b> co-pay
Partial Hospitalization <sup>PA</sup>	In-Network \$55 co-pay	In-Network \$55 co-pay
	Out-of-Network	Out-of-Network
	<b>20%</b> coinsurance	20% coinsurance
Skilled Nursing Facility (SNF)	WellCare Premier (PPO) H5199012000 FL	WellCare Prime (PPO) H5199010000 FL
Skilled Nursing Facility (SNF) <sup>PA</sup>	In-Network	In-Network
	<b>\$0</b> co-pay per day for days 1-20 and a <b>\$172.00</b> co-pay per day for days 21-100	<b>\$0</b> co-pay per day for days 1-20 and a <b>\$172.00</b> co-pay per day for days 21-100
	Out-of-Network	Out-of-Network
	<b>\$0</b> co-pay per day for days 1-20 and a <b>\$172.00</b> co-pay per day for days 21-100	<b>\$0</b> co-pay per day for days 1-20 and a <b>\$172.00</b> co-pay per day for days 21-100
	What you should know	What you should know
	Our plan covers up to 100 days per benefit period in a SNF. A Benefit Period begins the first day you go into a SNF and ends when you haven't received any SNF care for 60 consecutive days. There is no limit to the number of benefit periods you may have.	Our plan covers up to 100 days per benefit period in a SNF. A Benefit Period begins the first day you go into a SNF and ends when you haven't received any SNF care for 60 consecutive days. There is no limit to the number of benefit periods you may have.

Therapy and Rehabilitation Services	WellCare Premier (PPO) H5199012000 FL	WellCare Prime (PPO) H5199010000 FL
Physical Therapy and	In-Network	In-Network
Speech-Language Therapy <sup>PA</sup>	<b>\$25</b> co-pay	<b>\$15</b> co-pay
	Out-of-Network	Out-of-Network
	<b>\$25</b> co-pay	<b>\$15</b> co-pay
Occupational Therapy <sup>PA</sup>	In-Network	In-Network
	<b>\$25</b> co-pay	<b>\$15</b> co-pay
	Out-of-Network	Out-of-Network
	<b>\$25</b> co-pay	<b>\$15</b> co-pay
Cardiac Rehabilitation <sup>PA</sup>	In-Network	In-Network
	<b>\$45</b> co-pay	<b>\$25</b> co-pay
	Out-of-Network	Out-of-Network
	<b>20%</b> coinsurance	<b>20%</b> coinsurance
Pulmonary Rehabilitation <sup>PA</sup>	In-Network	In-Network
	<b>\$30</b> co-pay	<b>\$25</b> co-pay
	Out-of-Network	Out-of-Network
	<b>20%</b> coinsurance	<b>20%</b> coinsurance
Supervised Exercise Therapy	In-Network	In-Network
(SET) for Symptomatic Peripheral Artery Disease (PAD) <sup>PA</sup>	<b>\$30</b> co-pay	<b>\$25</b> co-pay
	Out-of-Network	Out-of-Network
	<b>20%</b> coinsurance	20% coinsurance
Ambulance and Transportation	WellCare Premier (PPO) H5199012000 FL	WellCare Prime (PPO) H5199010000 FL
Ambulance <sup>PA</sup>	(ground / air)	(ground / air)
	<b>\$275</b> co-pay	<b>\$250</b> co-pay
Transportation	In-Network	In-Network
	Not Covered	Not Covered
	Out-of-Network	Out-of-Network
	Not Covered	Not Covered

Medicare Part B Drugs	WellCare Premier (PPO) H5199012000 FL	WellCare Prime (PPO) H5199010000 FL
Medicare Part B Drugs <sup>PA</sup>	In-Network	In-Network
	<b>20%</b> coinsurance	<b>20%</b> coinsurance
	Out-of-Network	Out-of-Network
	<b>20%</b> coinsurance	<b>20%</b> coinsurance
	What you should know	What you should know
	Includes chemotherapy and other Part B drugs	Includes chemotherapy and other Part B drugs
Prescription Drug Coverage	WellCare Premier (PPO) H5199012000 FL	WellCare Prime (PPO) H5199010000 FL
Part D Deductible	<b>\$100</b> Tiers 3 to 5	<b>\$0</b>
Initial Coverage Stage	After you pay your deductible, You	You pay these co-pays or coinsurance
(after you pay your deductible if applicable)	pay these co-pays or coinsurance amounts until your total yearly drug cost reaches <b>\$4,130</b> . Total yearly drug costs are the total drug costs paid by both you and our Part D plan at network retail pharmacies and mail order pharmacies.	amounts until your total yearly drug cost reaches <b>\$4,130</b> . Total yearly drug costs are the total drug costs paid by both you and our Part D plan at network retail pharmacies and mail order pharmacies.
Standard Retail, Mail and Preferred	Mail Cost-Share (In-Network)	
Tier 1: Preferred Generic Drugs		
Standard Retail and Mail - 30 day supply	\$0.00	\$0.00
Standard Retail and Mail - 90 day supply	\$0.00	\$0.00
Preferred Mail - 30 day supply	\$0.00	\$0.00
Preferred Mail - 90 day supply	\$0.00	\$0.00
Tier 2: Generic Drugs		
Standard Retail and Mail - 30 day supply	\$0.00	\$0.00
Standard Retail and Mail - 90 day supply	\$0.00	\$0.00
Preferred Mail - 30 day supply	\$0.00	\$0.00
Preferred Mail - 90 day supply	\$0.00	\$0.00
Tier 3: Preferred Brand Drugs		

Prescription Drug Coverage	WellCare Premier (PPO) H5199012000 FL	WellCare Prime (PPO) H5199010000 FL
Standard Retail and Mail - 30 day supply	\$47.00	\$47.00
Standard Retail and Mail - 90 day supply	\$141.00	\$141.00
Preferred Mail - 30 day supply	\$47.00	\$47.00
Preferred Mail - 90 day supply	\$94.00	\$94.00
Tier 4: Non-Preferred Drugs		
Standard Retail and Mail - 30 day supply	\$100.00	\$100.00
Standard Retail and Mail - 90 day supply	\$300.00	\$300.00
Preferred Mail - 30 day supply	\$100.00	\$100.00
Preferred Mail - 90 day supply	\$200.00	\$200.00
Tier 5: Specialty Tier Drugs		
Standard Retail and Mail - 30 day supply	31%	33%
Preferred Mail - 30 day supply	31%	33%

Prescription Drug Coverage	WellCare Premier (PPO) H5199012000 FL	WellCare Prime (PPO) H5199010000 FL
What you should know	Preferred Mail:90-day supply of Tier 1 and Tier 2prescription drugs for a \$0 co-pay;90-day supply of Tier 3 and Tier 4prescription drugs for two 30-dayco-pays, if applicable. Available onlyfrom a preferred mail service pharmacyand filled during the initial coveragestage. See the Formulary and Evidenceof Coverage (EOC) for availability andco-pays.Standard Retail and Mail:You may get your drugs at networkretail pharmacies and mail orderpharmacies. If you reside in along-term care facility, you pay thesame as at a retail pharmacy. You mayget drugs from an out-of-networkpharmacy at the same cost as anin-network pharmacy. You will bereimbursed up to the plan's cost of thedrug minus the co-pay or coinsurancefor drugs purchased out-of-networkuntil your total yearly drug costs reach\$4,130. You will likely have to pay thepharmacy's full charge for the drugsand submit documentation to receivereimbursement. Cost-sharing maychange depending on the pharmacyyou use and when you move from onephase of the Part D benefit to another,your cost-sharing may change as well.For more information on theadditional pharmacy specificcost-sharing and the phases of thebenefit, please call us or access ourEvidence of Coverage online.Excluded Drugs:This plan includes enhanced drugcoverage of certain excluded drugs.Generi	<ul> <li>Preferred Mail:</li> <li>90-day supply of Tier 1 and Tier 2 prescription drugs for a \$0 co-pay;</li> <li>90-day supply of Tier 3 and Tier 4 prescription drugs for two 30-day co-pays, if applicable. Available only from a preferred mail service pharmacy and filled during the initial coverage stage. See the Formulary and Evidence of Coverage (EOC) for availability and co-pays.</li> <li>Standard Retail and Mail: You may get your drugs at network retail pharmacies and mail order pharmacies. If you reside in a long-term care facility, you pay the same as at a retail pharmacy. You may get drugs from an out-of-network pharmacy at the same cost as an in-network pharmacy. You will be reimbursed up to the plan's cost of the drug minus the co-pay or coinsurance for drugs purchased out-of-network until your total yearly drug costs reach \$4,130. You will likely have to pay the pharmacy's full charge for the drugs and submit documentation to receive reimbursement. Cost-sharing may change depending on the pharmacy you use and when you move from one phase of the Part D benefit to another, your cost-sharing may change as well. For more information on the additional pharmacy specific cost-sharing and the phases of the benefit, please call us or access our Evidence of Coverage online.</li> <li>Excluded Drugs: This plan includes enhanced drug coverage of certain excluded drugs. Generic only Sildenafil and Vardenafil on Tier 1 have a quantity limit of four pills every 30 days.</li> </ul>

Prescription Drug Coverage	WellCare Premier (PPO) H5199012000 FL	WellCare Prime (PPO) H5199010000 FL
	Because these drug are excluded from Part D coverage under Medicare, they are not covered by Extra Help. Also, the amount you pay when you fill a prescription for these drugs does not count toward qualifying you for the Catastrophic Coverage Stage. Please see your Formulary and Evidence of Coverage for details regarding this drug coverage.	Because these drug are excluded from Part D coverage under Medicare, they are not covered by Extra Help. Also, the amount you pay when you fill a prescription for these drugs does not count toward qualifying you for the Catastrophic Coverage Stage. Please see your Formulary and Evidence of Coverage for details regarding this drug coverage.
Coverage Gap	Most Medicare drug plans have a coverage gap (also called the "donut hole"). This means that there's a temporary change in what you will pay for your drugs. The coverage gap begins after the total yearly drug cost (including what our plan has paid and what you have paid) reaches \$4,130.	Most Medicare drug plans have a coverage gap (also called the "donut hole"). This means that there's a temporary change in what you will pay for your drugs. The coverage gap begins after the total yearly drug cost (including what our plan has paid and what you have paid) reaches <b>\$4,130</b> .
	After you enter the coverage gap, you pay <b>25%</b> of the plan's cost for covered brand name drugs and <b>25%</b> of the plan's cost for covered generic drugs until your out-of-pocket costs total <b>\$6,550</b> which is the end of the coverage gap.	After you enter the coverage gap, you pay <b>25%</b> of the plan's cost for covered brand name drugs and <b>25%</b> of the plan's cost for covered generic drugs until your out-of-pocket costs total <b>\$6,550</b> which is the end of the coverage gap.
	You will pay <b>\$0.00</b> for 30-day Standard Retail, <b>\$0.00</b> for 90-day Standard Retail and <b>\$0.00</b> for 90-day Preferred Mail for all drugs on Tier 1. The standard gap cost-share of <b>25%</b> will apply for all other brand name drugs and <b>25%</b> for generic drugs.	You will pay <b>\$0.00</b> for 30-day Standard Retail, <b>\$0.00</b> for 90-day Standard Retail and <b>\$0.00</b> for 90-day Preferred Mail for all drugs on Tier 1. The standard gap cost-share of <b>25%</b> will apply for all other brand name drugs and <b>25%</b> for generic drugs.
	Please call us or access your plan Evidence of Coverage and Formulary for details of which drugs are covered through the Coverage Gap Stage.	Please call us or access your plan Evidence of Coverage and Formulary for details of which drugs are covered through the Coverage Gap Stage.

Prescription Drug Coverage	WellCare Premier (PPO) H5199012000 FL	WellCare Prime (PPO) H5199010000 FL
Catastrophic Coverage	After your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reach <b>\$6,550</b> , you pay the greater of: • <b>5%</b> of the cost; or • <b>\$3.70</b> co-pay for generics (including brand drugs treated as generic) or • <b>\$9.20</b> co-pay for all other drugs.	After your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reach <b>\$6,550</b> , you pay the greater of: • <b>5%</b> of the cost; or • <b>\$3.70</b> co-pay for generics (including brand drugs treated as generic) or • <b>\$9.20</b> co-pay for all other drugs.
Additional Covered Benefits	WellCare Premier (PPO) H5199012000 FL	WellCare Prime (PPO) H5199010000 FL
Chiropractic Care <sup>PA</sup>		
(Medicare-Covered)	In-Network	In-Network
	<b>\$20</b> co-pay	<b>\$15</b> co-pay
	Out-of-Network	Out-of-Network
	<b>\$20</b> co-pay	<b>\$15</b> co-pay
Routine Services	In-Network	In-Network
	<b>\$20</b> co-pay	<b>\$15</b> co-pay
	12 visits every year	12 visits every year
	Out-of-Network	Out-of-Network
	<b>\$20</b> co-pay	<b>\$15</b> co-pay
	12 visits every year	12 visits every year
Home Health Agency Care <sup>PA</sup>	In-Network	In-Network
	<b>\$0</b> co-pay	<b>\$0</b> co-pay
	Out-of-Network	Out-of-Network
	<b>40%</b> coinsurance	50% coinsurance
	What you should know	What you should know
	Covered services include part-time or intermittent Skilled Nursing and home health-aide services including physical therapy, occupational therapy, and speech therapy, medical and social services, medical supplies.	Covered services include part-time or intermittent Skilled Nursing and home health-aide services including physical therapy, occupational therapy, and speech therapy, medical and social services, medical supplies.
Outpatient Substance Abuse <sup>PA</sup>		
Individual Therapy	In-Network	In-Network
	<b>\$40</b> co-pay	<b>\$15</b> co-pay

Additional Covered Benefits	WellCare Premier (PPO) H5199012000 FL	WellCare Prime (PPO) H5199010000 FL
	Out-of-Network	Out-of-Network
	<b>\$40</b> co-pay	<b>\$15</b> co-pay
Group Therapy	In-Network	In-Network
	<b>\$40</b> co-pay	<b>\$15</b> co-pay
	Out-of-Network	Out-of-Network
	<b>\$40</b> co-pay	<b>\$15</b> co-pay
Opioid Treatment Services <sup>PA</sup>	In-Network	In-Network
	<b>\$25</b> co-pay	<b>\$15</b> co-pay
	Out-of-Network	Out-of-Network
	<b>\$25</b> co-pay	<b>\$15</b> co-pay
	What you should know	What you should know
	Opioid treatment services include FDA-approved opioid agonist and antagonist treatment medications, substance counseling and individual and/or group therapy.	Opioid treatment services include FDA-approved opioid agonist and antagonist treatment medications, substance counseling and individual and/or group therapy.
Renal Dialysis	In-Network	In-Network
	<b>20%</b> coinsurance	<b>20%</b> coinsurance
	Out-of-Network	Out-of-Network
	<b>20%</b> coinsurance	<b>20%</b> coinsurance
Over-The-Counter (OTC) Health Items	The maximum total annual benefit is <b>\$440.</b>	The maximum total annual benefit is <b>\$720.</b>
	What you should know	What you should know
	Members may purchase eligible items from participating locations or through the plan's catalog for delivery to their home.	Members may purchase eligible items from participating locations or through the plan's catalog for delivery to their home.
Medical Equipment / Supplies / Services	WellCare Premier (PPO) H5199012000 FL	WellCare Prime (PPO) H5199010000 FL
Durable Medical Equipment	In-Network	In-Network
(DME) <sup>PA</sup> (e.g., wheelchairs, oxygen)	<b>20%</b> coinsurance	<b>20%</b> coinsurance
	Out-of-Network	Out-of-Network
	<b>20%</b> coinsurance	<b>20%</b> coinsurance

Medical Equipment / Supplies / Services	WellCare Premier (PPO) H5199012000 FL	WellCare Prime (PPO) H5199010000 FL
<b>Prosthetics</b> <sup>PA</sup> (e.g., braces, artificial	In-Network	In-Network
limbs)	<b>20%</b> coinsurance	<b>20%</b> coinsurance
	Out-of-Network	Out-of-Network
	<b>20%</b> coinsurance	<b>20%</b> coinsurance
Diabetic Monitoring Supplies <sup>PA</sup>	In-Network	In-Network
	<b>10%</b> coinsurance	<b>10%</b> coinsurance
	Out-of-Network	Out-of-Network
	<b>20%</b> coinsurance	<b>20%</b> coinsurance
	What you should know	What you should know
	Covered diabetes supplies include: blood glucose monitor, blood glucose test strips, lancet devices and lancets, and glucose-control solutions.	Covered diabetes supplies include: blood glucose monitor, blood glucose test strips, lancet devices and lancets, and glucose-control solutions.
Medical Supplies <sup>PA</sup>	In-Network	In-Network
	<b>20%</b> coinsurance	<b>20%</b> coinsurance
	Out-of-Network	Out-of-Network
	<b>20%</b> coinsurance	<b>20%</b> coinsurance
Diabetic Therapeutic Shoes and	In-Network	In-Network
Inserts <sup>PA</sup>	<b>20%</b> coinsurance	<b>20%</b> coinsurance
	Out-of-Network	Out-of-Network
	<b>20%</b> coinsurance	<b>20%</b> coinsurance
Diabetic Self-Management Training	In-Network	In-Network
	<b>\$0</b> co-pay	<b>\$0</b> co-pay
	Out-of-Network	Out-of-Network
	<b>\$0</b> co-pay	<b>\$0</b> co-pay
Foot Care	WellCare Premier (PPO) H5199012000 FL	WellCare Prime (PPO) H5199010000 FL
Podiatry Services <sup>PA</sup>	In-Network	In-Network
(Medicare Covered)	<b>\$25</b> co-pay	<b>\$15</b> co-pay
	Out-of-Network	Out-of-Network
	<b>\$25</b> co-pay	<b>\$15</b> co-pay

Wellness Programs	WellCare Premier (PPO) H5199012000 FL	WellCare Prime (PPO) H5199010000 FL
Fitness	<b>\$0</b> co-pay	<b>\$0</b> co-pay
	What you should know	What you should know
	This benefit covers an annual membership at a participating health club or fitness center. For members who do not live near a participating fitness center and/or prefer to exercise at home, members can choose from available exercise programs to be shipped to them at no cost. A Fitbit fitness tracker is included in the home kit.	This benefit covers an annual membership at a participating health club or fitness center. For members who do not live near a participating fitness center and/or prefer to exercise at home, members can choose from available exercise programs to be shipped to them at no cost. A Fitbit fitness tracker is included in the home kit.
Additional Routine Annual Physical	In-Network	In-Network
	<b>\$0</b> co-pay	<b>\$0</b> co-pay
	Out-of-Network	Out-of-Network
	<b>\$0</b> co-pay	<b>\$0</b> co-pay
	What you should know	What you should know
	Wellness programs are a great way to maintain your health. Whether it's an extra checkup during the year or you just have a simple health question, we are here as your partner in health.	Wellness programs are a great way to maintain your health. Whether it's an extra checkup during the year or you just have a simple health question, we are here as your partner in health.
24-Hour Nurse Advice Line	<b>\$0</b> co-pay	<b>\$0</b> co-pay
Additional Supplemental Benefits	WellCare Premier (PPO) H5199012000 FL	WellCare Prime (PPO) H5199010000 FL
Flex Card	<b>\$750</b> yearly benefit	<b>\$500</b> yearly benefit
	What you should know	What you should know
	The Flex Card benefit is a debit card that may be used to reduce out of pocket costs at a dental, vision or hearing providers that accepts the card carrier.	The Flex Card benefit is a debit card that may be used to reduce out of pocket costs at a dental, vision or hearing providers that accepts the card carrier.

WellCare Health Plans, Inc., is an HMO, PPO, PFFS plan with a Medicare contract. Enrollment in the plans depend on contract renewal. The formulary, pharmacy network and/or provider network may change at any time. You will receive notice when necessary. Our plans use a formulary.

You have the choice to sign up for automated mail service delivery. You can get prescription drugs shipped to your home through our network mail service delivery program. You should expect to receive your prescription drugs within 10–14 calendar days from the time that the mail service pharmacy receives the order. If you do not receive your prescription drugs within this time, please contact us at 1-866-808-7471 (TTY/TDD 711), 24 hours a day, seven days a week, or visit mailrx.wellcare.com.

Out-of-network/non-contracted providers are under no obligation to treat WellCare members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services. Please contact your plan for details.

ATTENTION: If you speak a language other than English, language assistance services, free of charge, are available to you. Call **1-877-374-4056** (TTY/TDD: **711**).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-877-374-4056** (TTY/TDD: **711**).

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-877-374-4056 (TTY/TDD: 711)。

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số **1-877-374-4056** (TTY/TDD: **711**).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. **1-877-374-4056** (TTY/TDD: **711**)번으로 전화해 주십시오.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa **1-877-374-4056** (TTY/TDD: **711**).

# **Pre-Enrollment Checklist**

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a customer service representative at **1-866-527-0056** (TTY/TDD **711**).

### Understanding the Benefits

- □ Review the full list of benefits found in the Evidence of Coverage (EOC), especially for those services for which you routinely see a doctor. Visit <u>www.wellcare.com/medicare</u> or call 1-866-527-0056 to view a copy of the EOC.
- Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
- □ Review the pharmacy directory to make sure the pharmacy you use for any prescription medicines is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.

### Understanding Important Rules

- □ In addition to your monthly plan premium, you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
- Benefits, premiums and/or co-payments/coinsurance may change on January 1, 2022.
- □ Except in emergency or urgent situations, we do not cover services by out-of-network providers (doctors who are not listed in the provider directory).
- □ Our plan allows you to see providers outside of our network (non-contracted providers). However, while we will pay for covered services provided by a non-contracted provider, the provider must agree to treat you. Except in an emergency or urgent situations, non-contracted providers may deny care. In addition, you will pay a higher co-pay for services received by non-contracted providers.




# **Contact Us**



# For more information, please call us at the phone number below or visit us at www.wellcare.com/medicare.

- Not yet a member? Please call us toll-free at **1-866-527-0056** (TTY/TDD **711**). Your call may be answered by a licensed agent.
- Already a member? Please call us toll-free at 1-833-444-9088 (TTY/TDD 711).



#### Hours of Operation

- Between October 1 and March 31, representatives are available Monday–Sunday, 8 a.m. to 8 p.m.
- Between April 1 and September 30, representatives are available Monday–Friday, 8 a.m. to 8 p.m.



#### Formularies and Directories

You can see our plan's Provider/Pharmacy Directory and our complete plan formulary (list of Part D prescription drugs) at our website: **www.wellcare.com/medicare**. Or, call us and we'll send you a copy. We're with our members every step of the way.





