Request for Redetermination of Medicare Prescription Drug Denial

Because we, Stanford Health Care Advantage, denied your request for coverage of (or payment for) a prescription drug, you have the right to ask us for a redetermination (appeal) of our decision. You have 60 days from the date of our Notice of Denial of Medicare Prescription Drug Coverage to ask us for a redetermination. This form may be sent to us by mail or fax:

Address: MedImpact Healthcare Systems, Inc.       Fax Number: 1-858-790-6060
        Attn:  Appeals Department
        10181 Scripps Gateway Court
        San Diego, CA 92131

Expedited appeal requests can be made by phone at (800) 243-2051.

Who May Make a Request:  Your prescriber may ask us for an appeal on your behalf. If you want another individual (such as a family member or friend) to request an appeal for you, that individual must be your representative. Contact us to learn how to name a representative.
Enrollee’s Information

Enrollee’s Name ___________________________ Date of Birth ________________

Enrollee’s Address _______________________________________________________

City ____________________ State _______ Zip Code ______________

Phone ____________________________

Enrollee’s Member ID Number ________________________

Complete the following section ONLY if the person making this request is not the enrollee:

Requestor’s Name _______________________________________________________

Requestor’s Relationship to Enrollee ________________________________________

Address _______________________________________________________________

City ____________________ State _______ Zip Code ______________

Phone ____________________________

**Representation documentation for appeal requests made by someone other than enrollee or the enrollee’s prescriber:**

Attach documentation showing the authority to represent the enrollee (a completed Authorization of Representation Form CMS-1696 or a written equivalent) if it was not submitted at the coverage determination level. For more information on appointing a representative, contact your plan or 1-800-Medicare.

Prescription drug you are requesting:

Name of drug: ___________________________ Strength/quantity/dose: __________________

Have you purchased the drug pending appeal? □ Yes □ No

If “Yes”:
Date purchased: ___________________ Amount paid: $ ________ (attach copy of receipt)

Name and telephone number of pharmacy: ________________________________________
Important Note: Expedited Decisions
If you or your prescriber believe that waiting 7 days for a standard decision could seriously harm your life, health, or ability to regain maximum function, you can ask for an expedited (fast) decision. If your prescriber indicates that waiting 7 days could seriously harm your health, we will automatically give you a decision within 72 hours. If you do not obtain your prescriber’s support for an expedited appeal, we will decide if your case requires a fast decision. You cannot request an expedited appeal if you are asking us to pay you back for a drug you already received.

☐ CHECK THIS BOX IF YOU BELIEVE YOU NEED A DECISION WITHIN 72 HOURS (if you have a supporting statement from your prescriber, attach it to this request).

Please explain your reasons for appealing. Attach additional pages, if necessary. Attach any additional information you believe may help your case, such as a statement from your prescriber and relevant medical records. You may want to refer to the explanation we provided in the Notice of Denial of Medicare Prescription Drug Coverage.

Signature of person requesting the appeal (the enrollee, or the enrollee’s prescriber or representative):
_________________________________________ Date: ____________

Stanford Health Care Advantage is an HMO plan with a Medicare contract. Enrollment in Stanford Health Care Advantage depends on contract renewal. Discrimination is Against the Law. Stanford Health Care Advantage cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo. Stanford Health Care Advantage 遵守適用的聯邦民權法律規定，不因種族、膚色、民族血統、年齡、殘障或性別而歧視任何人。ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-855-996-8422 (TTY: 711). ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-996-8422 (TTY: 711). 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-855-996-8422 (TTY:711)。

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